Congratulations on purchasing your new VTech product. Before using this telephone, please read Important safety instructions.

This manual has all the feature operations and frequently asked questions necessary to install and operate your new VTech product. Please read this manual thoroughly to ensure proper installation and operation of this VTech product.

For customer service or warranty service, please contact our regional offices / distributors in the country or region where you purchase VSP500A.

Install the headset on your ear. Adjust the head band to fit your head. Adjust the angle of the headset until the microphone is pointing towards your mouth.

Before use

Add and register a headset
You can add new VSP500A headset (purchased separately) to your VSP725A or VSP735A telephone. Your VSP725A or VSP735A telephone supports one headset only.

Register the headset with the telephone base before use. After charging, the light on headset flashes in red and blue slowly and alternately.

NOTE:
- Use only the supplied adaptor.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

To register a headset:
1. Remove the headset from the charger.
2. Press Menu at the telephone base when idle.
3. Press \rightarrow to highlight User Settings, and then press SELECT.
4. Press \rightarrow to highlight DECT headset, and then press SELECT.
5. With Register highlighted, press SELECT on the telephone base.
6. Place the headset back to the charger. The light flashes quickly in red and blue.

It takes about 60 seconds to complete the registration process. The light turns red when the headset is registered but not fully charged, or turns blue when it is registered and fully charged.

To verify the registration, press the button on the headset and check for a dial tone. If the registration fails, you hear the voice prompt “Not registered” and the light on the headset flashes slowly in red and blue.

To reset the headset, remove it from the headset charger and repeat the registration process again.

Deregister a headset
To replace a headset or register the headset to another telephone base, you must deregister all devices, and then register each device individually.

To deregister all devices:
1. Press Menu at the telephone base when idle.
2. Press \rightarrow to highlight User Settings, and then press SELECT.
3. Press \rightarrow to highlight DECT headset, and then press SELECT.
4. Press \rightarrow to highlight Deregister, and then press SELECT.

To attach the ear hook to the headset:
1. Remove any headset attachment (earbud excluded) currently connected to the headset.
2. Insert the earpiece into the ear hook ring.
3. Press the ear hook down on the earpiece until it clicks into place.

To remove the ear hook from the headset:
- Hold the headset with one hand. Twist and pull the ear hook with your other hand until it separates from the earpiece.

To reset the headset, remove it from the headset charger when not in use.

Charger overview

NOTE:
- Do not try to separate them from each other.
- If the headset will not be used for a long time, remove any headset attachment (earbud excluded) currently connected to the headset. Do not try to separate them from each other.
- Install the battery as shown below.

Parts checklist

Your headset package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

- Cordless headset with medium-sized earbud attached
- Earbud x5
- Battery pack (with battery compartment cover attached)
- Battery pack power adapter (plug shape may differ depending on your territory)
- Earbud x6
- Over the ear hook x2
- Over the ear band
- Behind the neck band
- Charger overview
- 1 – Magnetic charging mount
- 2 – Power cord slot
- 3 – Power jack

Light and alert tones overview

Light:

- \( \text{Red} \) light status
  - On when the headset is charging in the headset charger.
  - Flashes every 10 seconds to indicate the battery is low when the headset is not in the headset charger.
  - Flashes three times to indicate the headset is powering off.
- \( \text{Blue} \) light status
  - On a fully charged and registered headset in the headset charger.
  - Flashes three times to indicate the headset is powering on.
  - Flashes twice every three seconds when the headset is in use.
  - Flashes four times every four seconds when there is an incoming call.
  - Flashes every 10 seconds when a fully charged and registered headset in idle mode is out of the headset charger.
- \( \text{Red and Blue} \)
  - Flashes when the headset is not registered.
  - Flashes quickly when the headset is registering to a telephone base.
- \( \text{Off} \)
  - No battery is installed or out of battery.
  - The headset is powered off.

Alert tones:

One short beep
- Headset key tone
- Muted headset microphone alert tone.
- Error alert tone.
- The ringer volume is at its lowest setting.
- The listening volume is at its highest or lowest setting.
- Any key is pressed while the headset is out of range.

Two beeps
- Call waiting alert tone.
- Low battery warning.
- A conference call starts.
- The headset is out of range.
- The headset is not yet registered.
- Incoming call alert tone.
- Ring back tone.

Three rapid beeps
- Three rapid beeps every 20 seconds
- Low battery warning.

To attach the ear hook to the headset:
1. Remove any headset attachment (earbud excluded) currently connected to the headset.
2. Insert the earpiece into the ear hook ring.
3. Press the edge of the ear hook ring towards the earpiece until it clicks into place.
4. Hook the headset onto the desired ear. Adjust the angle of the headset until the microphone is pointing towards your mouth.

To remove the ear hook from the headset:
- Hold the headset with one hand. Twist and pull the ear hook with your other hand until it separates from the earpiece.

To wear on the left ear:
- To wear on the left ear
- To wear on the right ear

NOTE:
- Use only the supplied adaptor.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

Connect and change the battery

Connect the charger

Charge the battery

The light turns on when the headset is charging.

NOTE:
- For best performance, keep the headset in the charger when not in use.
- The battery is fully charged after three hours of continuous charging.
- When fully charged, the headset battery provides approximately 12 hours of talk time or 5 days of standby time.

Connect the charger

Install the battery

Battery pack

Battery pack power adapter

Battery pack (with battery compartment cover attached)
Behind the neck band
To attach the neck band to the headset:
1. Remove any headset attachment (earbud or earpad) completely connected to the headset.
2. Insert the earpiece into the loop of the ear pad.
3. Push the earpiece inward until it clicks into place.
4. Place the neck band around your neck with the ear pad over your ear.
5. Adjust and rotate the angle of the headset until the microphone is pointing towards your mouth.

To remove the neck band from the headset:
• Hold the headset with one hand and the ear pad with your other hand. Twist and pull the headset until it separates from the loop of the ear pad.

Use the headset
Make a call
1. Follow the instructions in your telephone user’s manual for making calls.
2. Press on the headset to call.
3. Hang up the headset anytime to remove the call.
Answer a call
• Press on the headset to answer a call.
End a call
• Press on the headset or place the headset on the charger.
Ringer
The headset does not have an external ringer. When there is an incoming call, the headset gives an electronic ring.
If you have telephones connected to the same telephone line, you can rely on the ringer of those telephones to alert you to incoming calls.
Temporary ringer silencing
When there is an incoming call, you can temporarily silence the ringer in the headset without disconnecting the call. The next call rings normally at the preset volume.
To silence the headset ringer:
• Press MUTE/FLASH on the headset.
Volume control
To adjust the ringer volume:
• When the headset is not in use, press VOL+/VOL-.
To adjust the listening volume:
• When the headset is on, press VOL+/VOL-.
Call waiting
When you subscribe to call waiting service from your telephone service provider, you hear an alert tone from the headset earpiece if there is an incoming call while you are on another call.
• Press and hold MUTE/FLASH for two seconds to reboot your current call and take the new call.
• Press and hold MUTE/FLASH for two seconds at any time to switch back and forth between calls.

Mute
• The mute feature allows you to hear the other party but the other party cannot hear you.
1. During a call, press MUTE/FLASH on the headset. The headset announces, “Mute on.” The headset beeps every 30 seconds until the mute function is turned off.
2. Press MUTE/FLASH again to resume the conversation. The headset announces, “Mute off.”
Switch a call between a handset and a headset
• To switch from a cordless handset to a headset during a call, press the headset to call.
• To switch from a headset to a cordless handset during a call, press the button you use to answer calls on the cordless handset, then press the headset to call.

Multiple headset/handset use
Headset(s) and handset(s) on the same telephone line can join an outside call at the same time. The number of headset(s) and handset(s) that can join may be limited by your telephone system. Refer to the user’s manual of your telephone for more information.
To share an outside call:
• When a handset or headset is already on a call, press on another headset to join the call.
• To exit the call, press again or place the headset back in the charger. The call continues until all handsets and/or headsets hang up.

Answer an intercom call
Follow the instructions in your telephone user’s manual for initiating an intercom call. When there is an intercom call to a cordless telephone or a handset, the headset earpiece rings.
To answer an intercom call:
• Press on the headset to answer the intercom call.

Answer an incoming call during an intercom call
If you receive an incoming outside call during an intercom call, there will be an alert tone.
• To answer the call, press and hold.
• To transfer the call to the headset, press and hold. The intercom call ends automatically.
• To end the intercom call without answering the incoming call, press on the headset. The telephone continues to ring.

End an intercom call
• Press on the headset or place the headset back in the charger.

General product care
Taking care of your headset
Your cordless headset contains sophisticated electronic parts, so it must be treated with care.
Avoid rough treatment
Place the headset back gently. Save the original packing materials to protect your headset if you ever need to ship it.
Avoid water
Your headset can be damaged if it gets wet. Do not use the headset outdoors in the rain, or handle it with wet hands. Do not install the headset charger near a sink, bathtub, or shower.
Electrical storms
Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.
Cleaning your headset
Your headset has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap. Do not use excess water or cleaning solvents of any kind.

Common care for electronic equipment.
• If the headset does not seem to be responding normally, try putting the cordless headset in its charger. It does not solve the problem, do the following (in the order listed):
  1. Disconnect the power to the headset charger.
  2. Remove the cordless headset battery.
  3. Wait a few minutes.
  4. Connect the power to the headset charger.
  5. Install the battery again, and then place the cordless headset into the charger.
  6. Wait for the cordless headset battery to pair with the handset, and then press pair button to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Frequently asked questions
If you have difficulty with your headset, try the solutions below.

My headset doesn't work at all.
My headset is not connected to the telephone, and you may need to pair the headset with your phone or charger again.

If your headset is paired with a VSP725A or VSP735A telephone base.

There is no dial tone.
Move the cordless headset closer to the telephone base. You might have moved out of range.

Check the installation of your VSP725A or VSP735A telephone base.

The other party cannot hear my voice during a call.
Make sure the mute feature is not turned on during a call.

Adjust the speaking volume during a call.

I cannot hear any ring tone from the headset when there is an incoming call.
Your headset does not have an external ringer.
The ring tone can only be heard through the headset earpiece.

Make sure the headset is secured in place and is correctly oriented in a vertical or floor mount position. Also, please refer to the user’s manual for making calls.

I have a cordless telephone with 2.4GHz frequency. I can only hear my voice one way.
The other party cannot hear your voice.
The other party cannot hear your voice.

Precautions for users of implanted cardiac pacemakers
Cardiac pacemakers (applies only to digital cordless devices):
Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable digital cordless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:
Pacemaker patients
• Should keep digital devices at least six inches from the pacemaker.
• Should NOT place digital cordless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.
• Should use the digital cordless device at the ear opposite the pacemaker.

WTR’s evaluation did not identify any risk to bystanders with pacemakers from other persons using digital cordless devices.

SAVE THESE INSTRUCTIONS

Declaration of Conformity
Hereby, VTech declares that this VSP725A is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Technical specifications

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Crystal controlled PLL synthesizer</th>
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<tbody>
<tr>
<td>Transmit</td>
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<td>Temperature: 0°C - 50°C</td>
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<td>Power requirements</td>
<td>6.8V DC @ 40mA</td>
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<tr>
<td>Replacement battery: 3.7V 240mAh</td>
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Important safety instructions

When using your headset, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:
1. Read and understand all instructions in this user's manual. Observe all markings on the product.
2. Avoid using a headset during a thunderstorm. There may be a slight chance of electric shock from lightning.
3. Do not use the headset to report a gas leak in the vicinity of a leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the headset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the headset charger into a power outlet, and should not put a charged headset into the cradle, if the headset charger is located in an environment containing concentrations of flammable or flame-supporting gasses, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medicinal use of oxygen without adequate ventilation; industrial gasses (cleaning solvents; gasoline vapors, etc.); a leak of natural gas; etc.
4. Do not use this product near water, or when you are wet. For example, do not use it in a wet bathroom or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquids, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
5. Install the product in a well-ventilated location where no one can trip over line or power cords. Protect cords from damage or abrasion.
6. If this product does not operate normally, see the Frequently asked questions section of your user’s manual. If you cannot solve the problem, or if the product is damaged, refer it to the Limited warranty section. Do not attempt to repair the product or replace any part which may have been directed in your user’s manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltage or other risks.
7. Replace only with the battery type recommended in your user’s manual. Do not burn or puncture batteries — they contain caustic chemicals.